MAY 2 7 2004

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

Edward L. BAYIATES

Appl. No.: 09/478,156

Art Unit: 2172

Filed: January 5, 2000

Examiner: TRUONG, Cam

For:

STORING AND RETRIEVING THE VISUAL

Atty. Docket: NGM-00201

FORM OF DATA

Certificate of Mailing

I hereby certify that the foregoing document is being deposited with the United States Postal Service, postage prepaid, first class mail, in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on May 25, 2004.

COMMUNICATION TO EXAMINER

Technology Center 2100

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

A Final Office Action was mailed February 23, 2004 in the above-referenced patent application and an Advisory Action was mailed on March 11, 2004.

Several call have been placed to the Examiner on this case in which she has stated that this Final Office Action and Advisory Action were sent in error and that she would issue a new non-final Office Action withdrawing the Advisory Action and finality of the previous Office Action. Three of these telephone calls were made on March 30, April 27, and May 17, 2004. As of today, a new Office Action has not been received. In the meantime, the time period for responding to the Final Office continues to elapse.

Applicant requests the status of this application and asks when the new non-final Office Action will be issued.

Should there be any questions after reviewing this paper, the Examiner is invited to contact the undersigned at 617-248-4042.

Respectfully submitted,

CHOATE, HALL & STEWART

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Date: May 25, 2004